



Prague, October 22, 2010

Subject: Process modification announcement - receiving of customers' engine at GE Aviation Czech

Dear valuable customer, Sir, Madame,

Please, let me hereby inform you about the following changes in the requirements for the engine shipments to GE Aviation Czech (GEAC) facility in Prague, Czech Republic:

Engines shipment to GEAC, Prague, Czech Rep - new requirements:

Prior any engine shipment to GEAC, please, contact a Sales Leader assigned to your account to clarify the reason for engine shipment to GEAC, Prague and to, consequently, finalize the necessary logistics and contractual details. Engines arriving to Prague without such previous agreement and signed contract with GEAC will not be received and will remain at Customs office.

This is applicable for all shipments regardless of requested engine work, engine model or warranty status, etc.

Advantages:

- Sales leader will inform you about the next available production slot for your engine so shipment date could be optimized on your side
- For certain work (repairs), Sales Leader might advise alternative location if the turn-around-time would be shorter there
- Contract shall be signed prior any engine shipment to GEAC; only Engines with valid contract will be received at GEAC.
- Avoiding the engine storage at the Customs and its storage fee
- Avoiding a potential inbound storage fee at GEAC

Contact persons in Sales team:

If any doubts about a contact person for your customer account or region, please, find below the team contact details. Sales Leaders will be happy to assist you.

- Europe, Philippines, New Zealand, South and Central America: Alexis Vincent, alexis.vincent@ge.com, +420 222 538 452
- Africa, North America, Australia: Katerina Klobalova, katerina.klobalova@ge.com, +420 222 538 717
- Russia, Baltics, CIS: Michal Ptacnik, michal.ptacnik@ge.com, +420 222 538 701

Thank you in advance for your compliance. The above process modification will enable us to serve you even better. In case of any question or comment, please, do not hesitate to contact your Engine Sales Leader immediately.

Best regards,

Milan Slapak
Commercial Director

GE Aviation Czech s.r.o.
Beranových 65
199 02 Praha 9
Czech Republic

tel.: +420 222 538 111
fax.: +420 222 538 222

Reg. OR, Měst. soud Praha
Odd. C. vl. 127155
VAT ID: CZ279 28 845